United Arab Emirates Consumer Letter



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Dear Customer

Cooper Tire & Rubber Company ("**Cooper Tire**") has determined that an issue relating to motor vehicle safety exists in certain Cooper tyres.

The affected tyres were manufactured between 1 February 2018 and 1 December 2019.

The following illustration shows the DOT tyre identification code ("**DOT Tyre ID**") on a sample of one of the affected tyres. The affected DOT Tyre IDs begin with UT YJ/Y1 and end with a four-digit date code (2-digit week and 2-digit year). In this example, the four-digit date code of 3718 is shown and is for illustration purposes only.



Tyres with the following brand/size/identification details were supplied in the United Arab Emirates:

BRAND	Line	SIZE	DOT IDENTIFICATION CODE			
COOPER	DISCOVERER AT3	275/65R18	UT	YJ	1A6	27182818
COOPER	DISCOVERER AT3 4S	275/65R18	UT	YJ	1M6	22183018
						36184418
						02191019
						13193219
						36194119
COOPER	EVOLUTION HT	275/65R18	UT	YJ	1J9	29183218
						34184418
						02194319
MASTERCRAFT	COURSER AXT	275/55R20	UT	Y1	F05	05180718
						13181818
						33183918
						49180619
						22192419

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BRAND	Line	SIZE	DOT IDENTIFICATION CODE			
MASTERCRAFT	COURSER AXT	275/65R18	UT	YJ	FXU	31183218
						34184418
						08191919
MASTERCRAFT	COURSER AXT2	275/65R18	UT	YJ	F52	27194719
MICKEY	DEEGAN 38 ALL-	275/65R18	UT	YJ	MDN	2218
THOMPSON	TERRAIN					36183718
						02190419
						1019
						19192019
						27192819

In order to determine if your tyre is subject to the recall (and therefore, if you are eligible for a free replacement), you will need to locate the DOT Tyre ID which is located on the sidewall of your tyre.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tyres. The affected tyres may lead to a **crash**. Bulges or separations in the sidewall area of the tyre may develop that, if undetected, may result in a loss of inflation pressure and potential tyre failure leading to the loss of vehicle control. Some affected tyres may display a visual anomaly on the white sidewall of the tyre. In-service conditions may include ride disturbance that may be felt in vehicle steering or ride. **Driving at high speeds should be avoided until the tyres have been inspected and replaced**, if they fall within the DOT Tyre IDs shown above.

Please check your tyre. This check should not take long to complete. If you believe you have an affected tyre, in the first instance, please immediately contact the dealer from which you purchased your tyres to arrange an inspection and a replacement of any affected tyres free of charge. Alternatively, if you cannot reach the dealer or require further assistance, please contact Cooper Tire's customer care at tyrerecall@coopertire.com.

If you have replaced an affected tyre before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For more information, please contact Cooper Tire's customer care at tyrerecall@coopertire.com.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tyres. Please see your dealer immediately for free replacement of the recalled tyres. Give this letter to them so that it can be returned to us for the purposes of this recall.

Sincerely

Russell Garner QSEA Manager, Manufacturing Ops Director Cooper Tire & Rubber Company Europe, Ltd. tyrerecall@coopertire.com